

## NEW HOME OWNER SERVICE APPLICATION

//L	SPOUSE'S NAME:	
DRESS:		
LING ADDRESS:		
DNE:		
SICAL LOCATION@ NEW ADDRESS:		
REST RELATIVE:	PHONE:	
VIOUS SERVICE: YES NO		
ADMINISTRATION FEE CONNECT/DISCONNECT FEE	•	
	following must be completed:	
<ol> <li>The above amount paid in for</li> <li>Show proof of ownership</li> <li>Applicant must apply for set</li> </ol>	following must be completed: ull wer service (if applicable) with the City of Ames	Date
<ol> <li>The above amount paid in fr</li> <li>Show proof of ownership</li> <li>Applicant must apply for service</li> <li>NOTE: Your deposit will not be refund</li> </ol>	following must be completed: ull wer service (if applicable) with the City of Ames led if our office is not notified prior to vacating the premises.	Date

### 1. PURPOSE

The Ames Water Supply Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the Ames Water Supply Corporation will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

### 2. <u>SERVICE AGREEMENT</u>

The following are the terms of the service agreement between the Ames Water Supply Corporation and

\_. (Customer's name)

- A. The water system will maintain a copy of this agreement as long as the customer and/or the premises is connected to the water system.
- B. The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the water system or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the water system's normal business hours.
- C. The water system shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.

### 3. <u>RESTRICTIONS</u>

The following unacceptable practices are prohibited by state regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use

### 4. ENFORCEMENT

If the customer fails to comply with the terms of the service agreement, the water system shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER'S SIGNATURE: \_\_\_\_\_

CUSTOMER NAME (PRINTED):

DATE: \_\_\_\_\_

# ALERTS

Please sign up to receive notices should anything happen, that would affect your drinking water (i.e. Boil Water Notices) or if it becomes necessary to turn water off for emergencies or repairs.

Name:

Phone Number:

Email Address: