

Ames Water Supply Corporation PO Box 1598 451 Donatto Liberty, Texas 77575 (936) 336-5883

January 11, 2024

Dear Patrons

We are bracing for this winter's first freeze. Ames WSC is expressing to our customers the importance of being prepared. Being prepared is key to preventing frozen pipe. Before the temperature drops below 32 degrees, take time to wrap outdoor pipes and spigots. Once temperature falls below freezing, leave indoor faucets dripping until the freeze is over. Leaving a faucet dripping during cold weather can prevent pipes from bursting. Here are some things you should know and do.

- 1. A dripping faucet won't stop pipes from freezing, but it can provide a release point for water to prevent pipes from bursting.
- 2. Choose the faucet farthest from where water enters your home and let it drip slowly.
- 3. Capture dripping water in a container for other uses.
- 4. If your pipes freeze, leave the faucet open and turn off the main water to protect your property.
- 5. It is also, recommended that cupboards and vanities be left open to allow heat to get to pipes.

Finally, the best way to protect your pipes is to cut the water off and drain the lines until the temperature gets back above freezing.

We have taken every precaution to ensure that water continues to flow from our plant. We have a reliable team that will continue to monitor the plant during this freeze to keep things up and running.

For emergencies, please call 936 367-1264 or the Board President at 409 277-9628.

Respectively,

Edwin Hardy, Board President